

City of Methuen Water Meter Replacement Project Information for Residents

The Methuen Department of Public Works is updating commercial and residential water meters throughout the City. The completed project will greatly improve the reliability and accuracy of water meter reading operations and will increase the efficiency of the DPW. The City has contracted with Baystate Winsupply, who will be completing the meter replacements. Baystate Winsupply will need access to each water customer's home or business for this work. Customers will be contacted directly via U.S. mail to schedule the water meter replacement. All personnel installing water meters are vetted by the City of Methuen issued identification and will be wearing uniforms and driving marked vehicles at all times.

The Meter Replacement Program will begin in April 2018, and will progress over a three-year period. Upon receipt of the first notice via US mail, customers are asked to contact Baystate Winsupply Co. directly to make an appointment for the replacement of their water meter. A full list of instructions will be included with the notice. For current updates on this program please visit the City of Methuen's website at **www.cityofmethuen.net**