



Methuen Police Department

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Scott McNamara

Chief of Police

October 17, 2025

City of Methuen Community Development Board
Searles Building
41 Pleasant Street
Methuen, MA 01844

ATTN: Kathleen B. Colwell (kbcollwell@ci.methuen.ma.us)

Re: Letter of Support for Extended Drive-Through Hours at McDonald's, 40 Jackson St.

Dear Members of the Community Development Board,

I am writing to express my full support for Michael Gambino, owner of the McDonald's restaurant located at 40 Jackson St., Methuen, MA 01844, in his request to extend the drive-through operating hours under the recently approved common victualler license. Specifically, Mr. Gambino seeks to open the drive-through one hour earlier at 5 a.m. and remain open until 2 a.m., enhancing service availability for the Methuen community.

As Chief of Police for the City of Methuen, I have met with Mr. Gambino and observed his commitment to our community. He has actively engaged with residents by organizing events with local seniors and supporting the Methuen Arlington Neighborhood Association in their community initiatives. These efforts reflect his dedication to fostering positive relationships and contributing to the well-being of our city.

Extending the drive-through hours to 5 a.m. to 2 a.m. will allow Mr. Gambino's McDonald's to better serve early-morning and late-night patrons, particularly those using delivery services such as Uber and Lyft, which handle most orders during these hours. Given the drive-through-only nature of this request and the prevalence of delivery services, I anticipate minimal impact on the surrounding neighborhood and residential abutters in terms of traffic, noise, and public safety. To further ensure alignment with community interests, I respectfully suggest that the Board consider approving the extended drive-through hours on a 90-day trial basis. This trial period would allow the City to evaluate any potential impacts before making the extended hours permanent.

I am confident that Mr. Gambino will operate his business responsibly, adhering to all city regulations and maintaining the high standards expected by the Community Development Board. I respectfully urge the Board to approve Mr. Gambino's request for the extended drive-through operating hours of 5 a.m. to 2 a.m. with the proposed trial period.

Please feel free to contact me at 978-995-2092 or smcnamara@ci.methuen.ma.us for additional information or clarification.

Thank you for your consideration.

Sincerely,

/s/ Scott J. McNamara

Scott J. McNamara, Chief of Police
Methuen Police Department